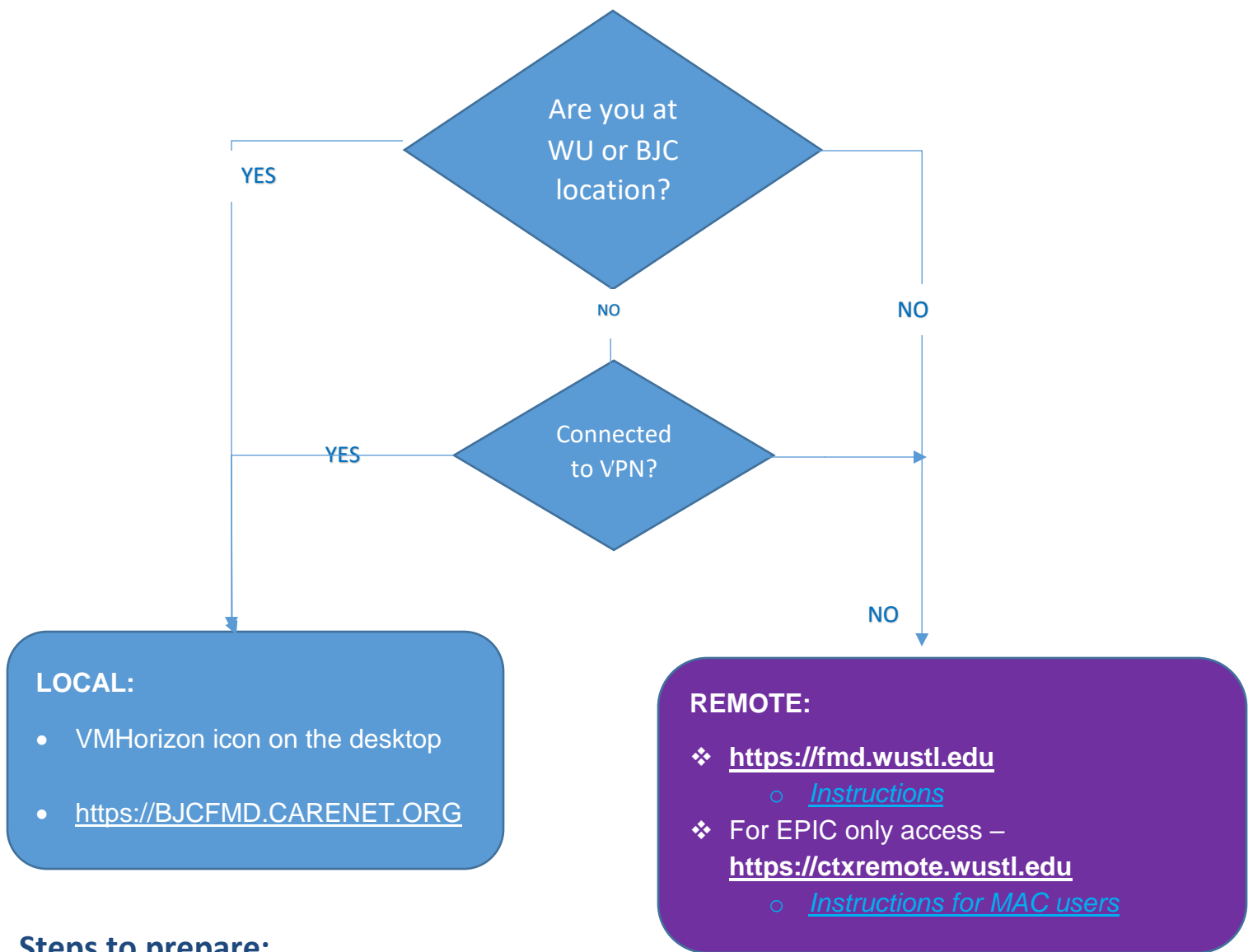# ECV Fact Sheet

Enterprise Client Virtualization (ECV) is a follow-me-desktop type solution that will provide physicians and clinical staff a consistent desktop environment from any location, with a single login to access most of their applications. This solution is available in the hospital as well as from remote locations.

Follow-Me-Desktop - Applications "follow" the user from device to device, *except for EPIC. It will revert to the users' default activity at user switch login, for patient safety.*	✓	Available across WUSM and BJC devices
PC and Apple Device Availability	✓	Limited functionality when accessed remotely on mobile devices
ECV Operating System		Windows 7. To be upgraded to Windows 10 Q1 2020
Internet Browser	✓	IE, Firefox. Chrome will be available Q1 2020. **Your internet favorites will NOT be available.**
Clinical Apps	✓	Please contact the HelpDesk to request additional apps. Please allow 2-4 weeks for the process Full list of available apps
Initial Login	~ 35 sec	From the Tap-in to ECV Desktop +40 seconds to EPIC
Reconnect	~6 sec	
Badge Tap-N-Go Required	✓	Users can also type in their credentials
Session Timeout		• Screen lock after 15 minutes of inactivity in the hospital • Screen lock after 30 minutes of inactivity in the clinics • Type the password every 4 hours • New session every 13 hours
Remote Access	✓	On the network or VPN: https://bjcfmd.carenet.org/ Off the network: https://fmd.wustl.edu/ Instructions
User Customization	✓	• Position of desktop icons • Start menu items • Task bar items • Position of START button • Internet favorites (bookmarks) will NOT be available
Remote Desktop Protocol (access other device remotely from the ECV Desktop)	✓	Instructions
Reduced Sign-on to other apps	✓	
MS Office (Word, Excel, Power Point)	✓	Full Client Word, Excel and Power Point
Outlook	Web Client (OWA)	Outlook Full Client is NOT available
File Shares	✓	Documents saved to the ECV Desktop will not be available when you get a new session. **Save your documents to Box or your file shares**
M*Modal	✓	
Available on Thin Clients/ WinTerms	✓	

```
                        Are you at
                        WU or BJC
          YES           location?                    NO

                            NO

                        Connected
          YES           to VPN?
                                                     NO

LOCAL:                                    REMOTE:

• VMHorizon icon on the desktop          ❖ https://fmd.wustl.edu
                                              ○ Instructions
• https://BJCFMD.CARENET.ORG             ❖ For EPIC only access –
                                            https://ctxremote.wustl.edu
                                              ○ Instructions for MAC users
```

Steps to prepare:

1. Review ECV Fact Sheet
2. Enroll in WashU 2FA Two-Step Authentication (DUO). Instructions here.
3. Save documents from PCF Citrix desktop to your file share or Box.
4. If you booked marked PCF Citrix, please update with the above links.
5. Do NOT turn off your computer on January 7th. VMWare icon will be pushed to your device.
6. Please bring your laptops on the clinic on the week January 13th. ECV Team will be on site and will assist with configuration for remote access.
7. Review the available instructional materials and check back often for additional information.

Important things to remember:

1. **Do NOT Save your documents to Box or your file shares. They will NOT be avaialbe when you get a new session.**
   Save your documents to Box or your file shares

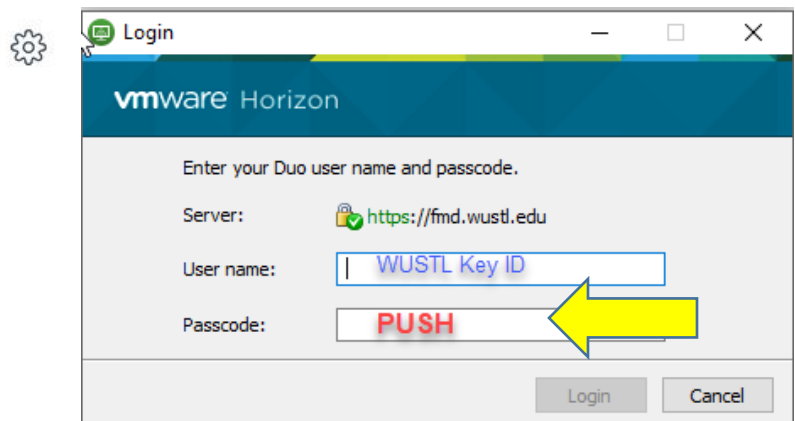2. **When connecting remotely (https://fmd.wustl.edu), you will need to enter WUSTL Key ID and DUO authentication method, NOT your password.**